



Royal New Zealand Returned And Services' Association

Adult Information Pack on Gambling

MORRINSVILLE R.S.A. will use the following Adult Information Pack on Gambling and this pack will be made available to **all** gamblers who request it at our venue and we will also have a few copies located in our gambling area.

Royal New Zealand Returned And Services' Association Adult Information Pack On Gambling

Edition 1



Adult Information Pack on Gambling

Introduction

We hope you enjoy your gambling experience at our RSA venue. Please do not be offended if we offer you our Adult Information Pack on Gambling. Venue staff at **MORRINSVILLE R.S.A.** take a responsible approach to problem gambling issues and it is our aim to provide members and members' guests with useful information, advice and assistance. As part of our commitment to ongoing development of our Harm Minimisation policy we have trained staff ready to assist members and members' guests who have any concerns with their gambling. We may also approach members and members' guests if we have "reasonable grounds" to believe that they may be problem gamblers or experiencing difficulty with our gambling product. Many individuals all over the world will experience a gambling addiction at some stage in their lives. Our venue prides itself on offering a 'safe' gambling experience for members and members' guests. If venue staff can intervene and provide assistance, information and exclusion order forms that can help prevent members and members' guests from becoming problem gamblers then we have provided a 'safer' gambling environment. As with any addiction or problem encountered in one's life it is important to remember that there are people and organisations that can help. We look forward to being of assistance.

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This Adult Information Pack on Gambling contains the following:

- Section 310 of the Gambling Act 2003: Self-Exclusion Procedure and Self-Exclusion Form.
- Woodlands Trust "Faulty" Logic Scale For Gaming Machine Gamblers
- Woodlands Trust Data on "Preventing Harm From Gambling"
- A list of some New Zealand Treatment Providers for Problem Gamblers
- Understanding How Gaming Machines Are Designed
- Our Venue Policy Flowchart For Identifying Potential and Actual Problem Gamblers¹
- Woodlands Trust Data-Recording Sheets For Gamblers with Instruction Format for you to record and monitor your own gambling behaviour if you choose. For assistance with this data-recording sheet please phone Woodlands Trust on Freephone 0800 333 122.

¹ We are required under the Gambling Act 2003 S 308 to identify actual or potential problem gamblers and provide assistance and advice where necessary including provisions for exclusion.

10.If translation and interpreting services are required in order to understand our Section 310 Self-Exclusion form please contact the staff of our problem gambling Harm Minimisation Treatment Provider

Woodlands Trust. PO Box 2111, Christchurch
Freephone: 0800 333 122 Fax: 03 384 1075
Email: enquiries@woodlandstrust.co.nz

and ask for their assistance to help you understand and interpret our Section 310 Self-Exclusion form. The Woodlands Trust will assist you in your enquiries as to translation services.

11.Your information provided will be kept confidential and secure by staff at MORRINSVILLE R.S.A. It is our policy not to disclose any information on Section 310 Self-Exclusion Form to any third party without your written permission.

12.Our RSA Venue Manager/Gambling Manager will explain the consequences and actions to be taken should you breach our Section 310 Self-Exclusion order.

13.You cannot re-enter the gaming area MORRINSVILLE R.S.A until after the expiry date of your Self-Exclusion order.

14.A problem gambler excluded under a Section 310 Self-Exclusion Order found in breach of their self-exclusion (i.e., in the gambling area or playing the gaming machines) is liable on summary conviction to a fine not exceeding \$500.

15.Our RSA Venue Manager/Gambling Manager or person operating on behalf of the venue manager request you upon entering MORRINSVILLE R.S.A. make yourself known to the senior staff that you are on our premises.

16.The RSA Venue Manager/Gambling Manager or person operating on behalf of the venue manager reserves the right to call the police to assist in your removal if required. If you refuse to leave the gaming area and you are a self-excluded problem gambler and the police are called, our RSA Venue Manager/Gambling Manager or person operating on behalf of the venue manager also reserve the right to "Trespass" you. If the Trespass Act (1980) is involved you may be liable upon summary proceedings to a fine not exceeding \$1000 and/or three months imprisonment. The RSA Venue Manager/Gambling Manager or person operating on behalf of the venue manager at MORRINSVILLE R.S.A, prefer not to have to implement the Trespass Act (1980).

However, if you refuse to leave the gaming area we will be left with no other choice but to trespass you. Please consider your obligations and consequences of any breaches of self-exclusion when you sign our Section 310 Self-Exclusion form.

17.All RSA venue staff at MORRINSVILLE R.S.A have adopted our problem gambling harm minimisation policy and will endeavour to provide appropriate and effective assistance and information to gambling patrons.

18.All RSA venue staff at MORRINSVILLE R.S.A. having responsibility for gambling issues have received problem gambling awareness training.





S.310 : SELF EXCLUSION ORDER



Photo ID attached

Full Name _____

Residential Address _____

Phone: Home _____ Work _____

Cell _____ Date of Birth _____

Gender: Male _____ Female _____

I acknowledge that I am a problem gambler and that this Exclusion Order will make it an offence for me (under S.312 Gambling Act 2003) if I enter the gaming area of:

Venue Name **MORRINSVILLE DISTRICT MEMORIAL RSA (INC)**

Venue Address **27 STUDHOLME STREET**

MORRINSVILLE 3300

for a period of _____ months (maximum permitted : 24).

Starting _____ Expiring Date _____

I acknowledge that should I be found in the gaming area of the above venue I will be committing an offence for which I may be prosecuted in Court and fined up to \$500.00.

I acknowledge that this exclusion order does not guarantee that I will be prevented from gambling and should I be found in the gaming area staff at the venue will ask me to remove myself from the gaming area. I further understand that if I refuse to remove myself from the gaming area then the Police may be called to assist in my removal.

Signed: _____ Date: _____

Issued by: _____

Name: _____ Designation: _____

Signed: _____ Date: _____

All information collected will be kept strictly confidential accessible only to authorised venue staff. Note: Hand one copy to the person concerned and retain a copy for RSA records.

